

The 2008 Harvest of Books: Another Success!

This year's Harvest of Books was a success with kids across Lincoln reaping the benefits: two books to every first grade student and one book to every second grade student. Given



the economic times, however, this year's "crop" was far from a sure thing and the final collection of books was a real squeaker after last-minute

appeals to vendors and the public for additional donations with which LEA was able to purchase the total number of books needed. Unlike years in the past, there are no left over books to provide seed for next year's Harvest. We just made it!

Helping LEA and its partner the Lincoln Journal Star make the 2008 Harvest of Books a success includes not only all of the wonderful people who made purchases or donated to the program, but all of the superb volunteers who helped with the behind-the-scenes work.

Counting, sorting, putting labels in books, and boxing books for delivery was done this year by:

Jane Aalborg
Amy Birky
Linda Brown
Billie Bussmann
Bob Bussman
Pat Etherton
Lois Frogge

Delivering boxes of books to the Lincoln Public Schools included the help of:

Carol Anderson
Neal Bateman
Daphne Blausner
Jeanene Cordes
Linda Freye
Jean Hellman
Jane Neal
Sharon Nore
Marty Peregoy
Joanne Perrault
Tami Pfeiffer

Beverly Jackson
Jan Mahlman
Sharon Nore
Joanne Perrault
Mary Lynn Schaffer
Pat Shelton

Bobbi Rezac
Harriet B. Schaeffer
Cathy Sellmyer
Pat Shelton
Megan Simsic
Susan Townsend
Tara Troy
Risa Udell
Kahy Walker
Sara Weaver
Tiffany Wlaschin

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Our super-duper book buyers (isn't it fun spending all of those donations, but a lot of work, too!) included:

Shelley Clayburn

Linda Freye

Getting and keeping everything organized in the LEA office for the Harvest, as always, were the two office wonder-workers:

Teresa Greve

Elaine Koch

***** A Heart-Felt Thank You to Everyone Who Helped Make the Harvest a Success! *****

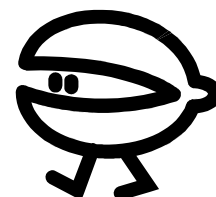
COPING WITH DIFFICULT PEOPLE: Part Five

Have you ever had to deal with a **CLAM** and you're not at Red Lobster? **CLAMS** can be difficult people, too. Here are some nifty ideas about those shell-creatures in your life. This article has been revised from information from Robert M. Branson from the homepages of wmich.edu.



CLAMS are silent, unresponsive people who won't or can't talk when you need conversation from them. It is often difficult to understand what the silence or lack of response means. Therefore, your major coping task is to get them to talk.

So how do you cope with CLAMS?



1. Ask open-ended questions.
2. Use the friendly, silent stare to accomplish three things:

- It provides a quiet time for collecting thoughts.
- It gives you something to do and think about while waiting for the silent **CLAM** to open up.
- It sets the stage for using the leverage that your silence provides.

3. If **CLAMS** remain silent, then comment: "I expected you to say something, John, and you're not. What does that mean?" Then return to the friendly, silent stare (or quizzical look and questioning gesture).

4. Do not fill the silence with your conversation.

5. Plan enough time when conversing with a **CLAM** to allow you to wait with composure.

6. Get agreement on or state clearly how much time is set aside for your "conversation."

7. If you get no response, comment again on what's happening. End your comment with an open-ended question.

8. Again wait as long as you can, then comment on what's happening and wait again. Try to keep control of the interactions by dealing matter-of-factly with "Can I do "it" now?" and "I don't know" responses.

When a CLAM Opens Up:

Be attentive and avoid your impulse to talk too much too soon. Flow with tangential comments. They may lead to something relevant and important. If they don't, state your own need to return to the original topic.

If the CLAM Stays Closed:

1. Avoid a polite ending.
2. Terminate the meeting yourself and set up another appointment.
3. At length, inform the **CLAM** what you must and will do, since a discussion has not occurred.

*Then schedule a vacation and go scuba diving. Maybe you can find a **CLAM** with a pearl inside (okay, those are oysters... but what the heck... the scuba diving still sounds great, doesn't it?)*

